

INITIATIVE TRAINING GROUP

trading as Initiative Training Oracle

Website Terms & Conditions

Covering www.initiativetraininggroup.com and initiativetrainingoracle.com

Version 2 — 23 July 2026 (supersedes the version dated 16 July 2020)

Please read these Terms and Conditions of Use carefully before using www.initiativetraininggroup.com or www.initiativetrainingoracle.com. Additional terms apply if you enrol on a course, and are set out in the separate Online Training Policy and Online Materials Policy.

1 Purpose of the Website

1.1 The purpose of the Website is to provide individuals and businesses with information on the range of courses, products and other services offered by the Initiative Training Group.

2 Acceptance of Terms

2.1 In these Terms, ‘we’, ‘us’, ‘Initiative Training Group’ or ‘Initiative Training Oracle’ means The Initiative Training GP Limited (company number 06204390), correspondence address PO Box 134, Hereford HR1 9ET, the owner of this Website and of the Initiative Training Group trademark and brand. ‘You’ means the user of this Website. We reserve the right to withdraw all or part of the Website at any time.

2.2 By using this Website, you agree to be bound by these Terms, our Privacy and Cookies Policy and our Copyright Statement.

2.3 Your access to and use of <https://www.initiativetraininggroup.com> and <https://www.initiativetrainingoracle.com> (“the Website”) is subject exclusively to these Terms and Conditions. You will not use the Website for any purpose that is unlawful or prohibited by these Terms and Conditions.

2.4 By using the Website you fully accept the terms, conditions and disclaimers contained in this notice. If you do not accept these Terms and Conditions you must immediately stop using the Website.

3 Limits of Liability

3.1 You acknowledge that you are responsible for making back-up copies of all your data and for taking appropriate precautions against viruses, hacking and other types of computer misuse.

3.2 Whilst we try to ensure that the Website does not contain any error, defect, malfunction or corruption, we do not accept responsibility for any damage to or loss of data on your computer system, network or server that results from the download or use of the Website or any materials made available via the Website (except for death or personal injury caused by our negligence).

3.3 We cannot promise that access to the Website will be uninterrupted or error free. We reserve the right to suspend access to the Website for scheduled maintenance, typically between 01:00 and 02:30 GMT. Access may also be interrupted for emergency maintenance, repairs or upgrades, or due to failures of telecommunications links and equipment beyond our control.

3.4 You accept that you will not have a claim for breach of contract (either against us or your Service Provider), or otherwise, in respect of such periods of unavailability. You also acknowledge that we cannot be held responsible for delays or disruptions inherent in the operation of the Internet, including viruses.

3.5 We shall not be liable to you for any of the following types of loss or damage arising out of or in connection with your use of the Website, or any content and/or facilities provided via the Website:

3.5.1 any loss of profits, loss of earnings, loss of anticipated savings, goodwill or revenue;

3.5.2 any loss or corruption of data; or

3.5.3 any indirect or consequential loss.

3.6 The exclusions and limitations of liability in this section do not apply to:

3.6.1 any loss or damage resulting from death or personal injury caused by our negligence;

3.6.2 loss or damage arising from our fraudulent misrepresentation; or

3.6.3 any other losses which may not be excluded or limited by law.

3.7 Each provision of this Paragraph shall be construed separately as between you and us. If any part is held by a court to be unreasonable, inapplicable or unenforceable, the other parts shall still apply.

3.8 Receipt of the services is personal to you and you may not transfer your rights to access the course materials, or to receive the services, to another person unless we have consented in writing.

3.9 If any provision of these Terms becomes void or otherwise unenforceable in whole or in part, the validity of the remainder of these Terms shall not be affected.

3.10 If either we or you fail to enforce, or delay in enforcing, any respective rights or remedies under these Terms, that failure or delay shall not operate as a waiver of that right or remedy, and shall not prevent enforcement of that right or remedy in future.

3.11 These Terms are governed by and shall be construed in accordance with English law. Any dispute arising between us under or in connection with these Terms shall be subject to the non-exclusive jurisdiction of the English courts.

4 User Content and Copyright

4.1 The materials on this Website are protected by our copyright and by third-party copyright and other intellectual property rights, as described in our Copyright Statement (see Section 9).

4.2 By posting a message on the Website you warrant that your message complies with these Terms, our house rules and any relevant laws and regulations in force from time to time, and you agree to indemnify the Initiative Training Group against all legal fees, damages and other expenses that may be incurred as a result of your breach of this warranty.

4.3 If you discover any material or behaviour of other users which you consider unacceptable or in breach of these Terms, please report it to us and we will deal with it at our discretion.

4.4 If you post any comments or content on the Website, you grant the Initiative Training Group and its service providers a non-exclusive, royalty-free, perpetual, irrevocable right and licence to reproduce, modify, edit, adapt, publish, translate, distribute and display that material in any and all media now known or created in future, throughout the world, and to authorise others to do so. You further agree, to the extent permitted by law, to irrevocably and unconditionally waive all moral rights in that content.

5 Removal of Content and Response to Complaints

5.1 If you send content that breaches the provisions of Section 4, we reserve the right to remove that content or disable access to it, and to respond to any complaints made by a third party about it. We will not be liable to you if we remove content in the reasonable belief that it breaches these Terms.

5.2 We have the right, without notice, to record the IP address from which any user-submitted content is transmitted or communicated through this Website.

5.3 We may preserve any content that you send or receive if required to do so by law, or if reasonably necessary to ensure compliance with these Terms or to respond to third-party complaints about that content.

5.4 We reserve the right to delete any contribution, or take action against any account, at any time, for any reason.

6 Third Party Links

6.1 The Website may contain links to third-party websites, including partner, supplier and affiliate sites. These links are provided for your convenience only and their inclusion does not imply any endorsement or recommendation by the Initiative Training Group.

6.2 We have no control over the content, availability or privacy practices of any third-party website and accept no responsibility for them. Your use of any third-party website is at your own risk and subject to that website's own terms and conditions.

6.3 You should direct any complaint about a linked third-party website to that website's operator, not to the Initiative Training Group.

7 Amendments to the Terms

7.1 We reserve the right to amend these Terms from time to time. When we make a change we will update this page of the Website; the updated version takes effect as soon as it is uploaded.

7.2 The date of the last revision to these Terms is shown on the cover of this document. We recommend you check this page each time you visit the Website to stay aware of, and compliant with, any changes.

7.3 If you continue to use the Website after a change takes effect, you will be deemed to have accepted that change.

8 Advice

8.1 The contents of the Website do not constitute advice and should not be relied upon in making, or refraining from making, any decision.

9 Copyright

9.1 All copyright, trademarks and other intellectual property rights in the Website and its content (including without limitation its design, text, graphics and all connected software and source code) are owned by or licensed to us, or otherwise used as permitted by law.

9.2 In accessing the Website you agree to access its content solely for your personal, non-commercial use. No content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without the copyright holder's prior written consent, except that you may download, copy and print pages of the Website for personal, non-commercial home use only.

10 Privacy

10.1 Use of our websites is governed by our Privacy and Cookies Policy, available at www.initiativetraininggroup.com/privacy-statement, which is incorporated into these Terms and Conditions. We process personal data in accordance with the UK GDPR and the Data Protection Act 2018; please see that policy for full details of what we collect, why, and your rights.

11 Indemnity

11.1 You agree to indemnify and hold the Website, and its employees and agents, harmless from and against all liabilities, legal fees, damages, losses, costs and other expenses arising out of any claim or action brought against the Website as a result of your breach of these Terms and Conditions, or otherwise arising out of your use of this Website.

12 Termination

12.1 Your access to and use of <https://www.initiativetraininggroup.com> and <https://www.initiativetrainingoracle.com> (“the Website”) is subject exclusively to these Terms and Conditions.

12.2 You will not use the Website for any unlawful purpose or for any purpose prohibited by these Terms and Conditions. By using the Website you fully accept the terms, conditions and disclaimers in this notice. If you do not accept them, you must stop using the Website immediately.

13 Severance

13.1 If any of these Terms and Conditions is found by a court of competent jurisdiction to be invalid, illegal or unenforceable for any reason, that Term or Condition shall be severed, and the remaining Terms and Conditions shall survive and remain in full force and effect.

14 Governing Law

14.1 This Agreement, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), is governed by and construed in accordance with the law of England, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.